# Public Handbook: The Application for Replacement of Certificate of Residence (TM.17)-Lost

Agency: Immigration Bureau, Royal Thai police

## Regulations and conditions (if any) for the application and the consideration.

1) An alien must re-enter the Kingdom within the date specified in the endorsement.

2) At least one (1) witness who can testify that a Certificate of Residence is being issued and used by the alien.

3) An alien must have their name shown in the House Registration (TorRor 14).

The service time specified in the handbook starts after an officer has checked and confirmed that the required documents are completed.

Note: An alien who stays in any area must contact the Immigration Office where the alien resides. If there is no Immigration Office in that area, please contact the responsible Immigration Office. Please visit www.immigration.go.th for more information.

#### Service Channel

Place of Contact	Service time
Contact in person at the Immigration Office in your area.	Monday to Friday (except public holiday) 08.30 - 16.30 (lunch break from 12.00-13.00)

### Procedures, Time and Responsible Section.

Total Time: 22 working days

No.	Procedures	Time	Responsible Section
1)	<ul> <li>Document Checking</li> <li>1) An alien submits the TM.20 application form</li> <li>2) An officer checks the application and documents</li> <li>3) Register in the book and record in the system</li> <li>4) An officer interviews the alien</li> </ul>	40 mins	_
2)	<b>Consideration</b> Proceed to the authorized officer to grant permission	20 Working days	-
3)	<ul> <li>Signature/ Committee's Resolutions</li> <li>1) An officer collects fee and issues receipt</li> <li>2) The authorized officer signs <i>Certificate of Residence</i> and seals with authorization stamp</li> <li>3) An officer gives the Certificate of Residence (TM.17)</li> </ul>	35 mins	-

# **Lists of Required Documents**

No.	Documents and Details	Authority
1)	(1) Passport	-
-	Note: Applicant's passport	
2)	(1) Identification card and (1) Copy	Department of Provincial
-	Note: Certify true copy by the witness	Administration
3)	(1) TM.20 application form	-
4)	(1) Certificate of Alien Identification	-
	Note: Issued by the police station where the alien	
	resides	
5)	(1) House Registration (TorRor 14) and (1) copy	Department of Provincial
		Administration
6)	(1) House Registration of the witness	Department of Provincial
		Administration
7)	(1) Police Report	
	Note: Issued by the police station	
8)	(1) Appointment Letter	Immigration Division 2
	Note: Issued by Transit Sub-Division, Immigration	
	Division 2	
9)	(1) Work Permit	Department of Employment
10)	(4) 4 x 6 cm. photos of the alien taken within six months	-

#### Fee

No.	Details	Amount
1)	Application fee	1,900 baht

# **Complaint Channel/Service Suggestion**

No.	Complaint/Suggestion
1)	Immigration Bureau
	507 Soi Suanplu, South Sathorn Road, Sathorn District, Bangkok 10120 / Hotline 1178 /
	Postbox 1178. Suanplu, Bangkok 10120
2)	Any Immigration Office

# Form and Sample

No.	Form
1)	TM.20 application form

#### Note

- Please visit www.immigration.go.th for more information